

FMS Solutions Warranty Request

02/2024

To request warranty assistance on an FMS accessory item, begin by contacting us by phone (201-264-8365) or by email at info@fmsaccessories.com for assistance in resolving your concerns. Often issues can be resolved with a minimum of effort / disruption.

If an FMS accessory must be returned for warranty, please include photographs (including photos showing motorcycle and accessory in mounted position prior to removal), original sales invoice as well as complete the form below. Returned items should be carefully packaged and addressed to FMS Solutions, LLC, 566 Falcon Fork Way, Saint Johns, FL 32259.

Date: ____/____/____

FMS Accessory: _____ FMS PN: _____

Original Receipt Attached: Yes No Date of Purchase: ____/____/____

Description of Alleged Defect:

Claimant:

Return Address:

Email: _____ Cell Phone: ____ - ____ - _____

FMS Solutions, LLC Limited Warranty

FMS Solutions, LLC warrants to the first retail purchaser of FMS accessory products, to be free from defects in materials or workmanship, for a period of three (3) years from the date of purchase as noted on the original FMS Solutions, LLC invoice or original dealer invoice, except for paint and powder-coated finishes, which are warranted for the first 12 months only. LED lights from Fenix, Inc., Code 3, Inc. and Littlite are covered for 5 years by their manufacturer's respective warranties – processed through FMS Solutions, LLC.

This warranty extends only to the FMS accessory and does not include: damage caused by accidents or abuse; incorrect installation; labor to diagnose, remove, repair or replace; any consequential damage or loss of use. Any FMS Accessory suspected of being defective should be returned to FMS Solutions, LLC along with a copy of proof of purchase and warranty request form available on the FMS website. FMS Solutions, LLC will determine if the FMS accessory has a warrantable defect, and if so, will repair or replace the item and return it to the sender without charge. The decision to repair or replace said item is solely the prerogative of FMS Solutions, LLC.